

# Privacy Policy - Isaac AAC

**App Publisher:** HealNeo

**Effective Date:** [DATE]

**Last Updated:** [DATE]

## 1. Introduction

Isaac AAC, developed by HealNeo ("we," "our," or "us"), is committed to protecting your privacy. This Privacy Policy explains our data practices for the Isaac AAC mobile application ("App").

**Key Privacy Principle:** Isaac AAC stores all user data locally on your device. We do not collect, transmit, or store any personal user data on external servers or cloud services.

## 2. Information We Collect

### 2.1 Local Data Storage Only

**All of the following data is stored exclusively on your device:**

**User Profiles:**

- Profile names and settings (no accounts required)
- Language preferences
- Accessibility settings
- App configuration preferences

**Communication Content:**

- Custom words and phrases you create
- Personal vocabulary and predictive text data
- Communication board layouts and customizations
- Any images or symbols you add

### 2.2 What We Do NOT Collect

**We do not collect, access, or transmit:**

- Any personal information
- Communication content or messages
- Usage data or analytics
- Device information
- Location data
- Contact information
- Payment information (handled by app stores)
- Any data that leaves your device

### 2.3 No External Services

- Isaac AAC does not use external analytics services
- No cloud storage or backup services
- No external APIs or third-party integrations

- All functionality operates entirely offline

## 3. How We Use Your Information

### 3.1 Local Device Processing Only

Since all data remains on your device, we do not "use" your information in the traditional sense:

- **App Functionality:** Data is processed locally to provide communication features
- **Personalization:** Settings and preferences customize your experience on your device
- **Predictive Text:** Word prediction algorithms run entirely on your device
- **Profile Management:** Multiple profiles are managed locally without external accounts

### 3.2 No Data Analysis or Processing by HealNeo

- We do not analyze, access, or process any user-generated content
- No usage analytics or behavior tracking
- No data mining or pattern analysis
- All processing happens locally on your device

## 4. Data Storage and Security

### 4.1 Local Device Storage

- **Complete Local Storage:** All data is stored exclusively on your device
- **No Cloud Storage:** We do not offer or use any cloud storage services
- **Device-Dependent:** Your data exists only on your device and is deleted when you uninstall the App
- **No Backups:** We do not create backups of your data (users can use device backup features)

### 4.2 Security Through Isolation

- **No Network Transmission:** Since data never leaves your device, it cannot be intercepted
- **Device Security:** Your data is as secure as your device's security measures
- **No Data Breaches:** Impossible for us to have data breaches since we store no user data

## 5. Data Sharing and Disclosure

### 5.1 No Data Sharing

Since we do not collect any user data, we have nothing to share:

- **No Data Collection:** We cannot share what we do not collect
- **No Third-Party Access:** No third parties have access to your data through us
- **No Analytics Partners:** We do not use analytics services that collect data
- **No Marketing Partners:** We do not share data for marketing purposes

### 5.2 App Store Payments Only

- **Payment Processing:** Apple App Store and Google Play Store handle all subscription payments
- **No Payment Data Access:** We do not receive or store any payment information
- **Platform Privacy:** Payment data is subject to Apple/Google privacy policies, not ours

## 6. Children's Privacy (Enhanced Protection)

### 6.1 No Data Collection from Anyone

Isaac AAC's privacy-by-design approach provides maximum protection for children:

- **No Data Collection:** We do not collect any personal information from users of any age
- **No Online Accounts:** Children cannot create accounts or profiles that store data externally
- **Complete Parental Control:** Parents have full control since all data stays on their device
- **No Age Verification Needed:** Since we collect no data, age verification is unnecessary

### 6.2 Parental Peace of Mind

- **Device-Only Storage:** All child data remains on the family device
- **No External Risks:** No risk of data breaches, unauthorized access, or privacy violations
- **Simple Data Management:** Uninstalling the app removes all data permanently

## 7. International Data Transfers

- Data may be processed in countries other than your own
- We ensure adequate protection through appropriate safeguards
- EU users benefit from GDPR protections regardless of processing location

## 8. Your Privacy Rights

### 8.1 General Rights

- **Access:** Request a copy of your personal data
- **Correction:** Update or correct inaccurate information
- **Deletion:** Request deletion of your personal data
- **Portability:** Receive your data in a portable format
- **Objection:** Object to certain processing activities

### 8.2 GDPR Rights (EU Users)

- Right to be forgotten
- Right to data portability
- Right to restrict processing
- Right to object to processing
- Right to lodge a complaint with supervisory authorities

### 8.3 CCPA Rights (California Users)

- Right to know what information is collected
- Right to delete personal information
- Right to opt-out of sale (though we don't sell data)
- Right to non-discrimination

## 9. Cookies and Tracking

### 9.1 Limited Tracking

- We use minimal tracking for essential App functionality

- No third-party advertising cookies
- Analytics cookies may be used (can be disabled)

## 9.2 Do Not Track

We respect Do Not Track signals and similar privacy preferences.

# 10. Third-Party Services

## 10.1 Integrated Services

### Text-to-Speech Engines:

- May use device-native or cloud-based TTS services
- Voice synthesis data is not stored or analyzed

### App Stores:

- Apple App Store and Google Play Store have separate privacy policies
- Payment processing handled entirely by app stores

### Analytics Services:

- We may use privacy-focused analytics services
- Data is anonymized and aggregated
- You can opt-out of analytics collection

## 10.2 Third-Party Links

Our App may contain links to third-party websites or services. We are not responsible for their privacy practices.

# 11. Data Retention

- **Active Users:** Data retained while you actively use the App
- **Inactive Accounts:** Data may be deleted after extended inactivity
- **Legal Requirements:** Some data may be retained to comply with legal obligations
- **User Request:** Data deleted promptly upon user request (except legal requirements)

# 12. Updates to Privacy Policy

- We may update this Privacy Policy periodically
- Material changes will be communicated through the App or email
- Continued use after changes indicates acceptance
- You can always access the current version in the App

# 13. Contact Information

## 13.1 Privacy Inquiries

For privacy-related questions:

**Company:** HealNeo

**Email:** [privacy@healneo.eu](mailto:privacy@healneo.eu)

**Subject Line:** Privacy Inquiry - Isaac AAC  
**Response Time:** We respond within 30 days

## 13.2 Simple Privacy Questions

Since Isaac AAC stores no user data externally, most privacy concerns are resolved by our local-only approach. Contact us for clarification on our privacy practices.

## 14. Supported Languages and Regions

Isaac AAC supports the following languages and complies with privacy laws in these regions:

- **English** (United States, International)
- **Slovenčina** (Slovakia)
- **Čeština** (Czech Republic)
- **Magyar** (Hungary)
- **Polski** (Poland)

Our local-only data approach ensures compliance with privacy regulations including GDPR, COPPA, and local privacy laws in all supported regions.

## 15. Accessibility of This Policy

This Privacy Policy is available in multiple languages and accessible formats. Contact us if you need this policy in an alternative format.

## Summary for Users

**What We Collect:** Nothing - all data stays on your device

**How We Use It:** We don't - your device processes everything locally

**Who We Share With:** Nobody - we have no data to share

**Your Control:** Complete - manage data through your device settings

**Children's Protection:** Maximum - no external data collection ever

**Subscription:** Managed entirely by app stores, not us

**Questions?** Contact us at [privacy@healneo.eu](mailto:privacy@healneo.eu)

*This Privacy Policy was last updated on 24.5.2025. Please check our website for the most current version.*